

Section 2 – Dashboard Summary (Performance Measures)

Regulatory Competence

Organizational Capacity

Strategic Priorities

Risk Management

Strategic Priorities				
Strategic Goals		actual	target	status
1	% of 2024 strategic goals on track	83%	100%	<div></div>
Operations		actual	target	status
2	% of 2024 operational goals on track	67%	100%	<div></div>

Organizational Capacity				
People and Culture		actual	target	status
3	Average rating (1-10) of staff likely to recommend the College to a qualified friend or family member as a great place to work.	8.6	8.2	<div></div>
4	Average rating (1-7) of staff that feels OCP supports them in having the right skills to be successful in their current role.	5.6	6.5	<div></div>
5	% of staff engagement (inclusion)	-	80%	-
6	% of staff engagement (culture)	-	78%	-
7	% voluntary turnover rate	1.0%	3.8%	<div></div>
Finance		actual	target	status
8	% of variance of operating annual budget to year end actuals	-	+/- 5%	-
Technology		actual	target	status
9	% of up-time of business-critical information systems	100.0%	99.9%	<div></div>
10	% click rate of phishing campaigns	8.0%	4.7%	<div></div>
Compliance		actual	target	status
11	% of CPMF standards fully met	-	83%	-
Governance		actual	target	status
12	% of Board Directors voluntary contributing at each Board meeting	100%	100%	<div></div>
13	% of Board Directors report receiving appropriate information to exercise oversight role	100%	100%	<div></div>
14	% of Board Directors indicating availability to sit on a Discipline Committee contested or uncontested Hearing panel, when asked	39%	85%	<div></div>

PERFORMANCE LEGEND

Target achieved

Within 25% of target

More than 25% beyond target

-

Not applicable (no results this quarter)

Section 2 – Dashboard Summary (Monitoring Measures)



Regulatory Competence			
Registration		actual	trend analysis
15	% of Registrar decisions made within 30 days after receiving the complete application	100%	↔
Quality Assurance		actual	trend analysis
16	Average days cycle time for high risk assessments	393	↔
Conduct		actual	trend analysis
17	90th percentile disposal business days of formal complaint	265	↔
18	90th percentile disposal business days of Registrar's investigation	630	↔

Organizational Capacity			
Finance		actual	trend analysis
19	% of reserve fund balance to required reserve amount per college reserve policy	-	

LEGEND

- ↑ Trending positive
- ↔ No change in trend
- ↓ Trending negative
- Not applicable (no results this quarter)